



Indiana University Health

Addressing Mental Health Needs of Kids
through Community Partnerships

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Catholic Charities in Bloomington

Providing Help. Creating Hope. Serving All.



CENTERSTONE



A unique opportunity
A community wide effort
Pediatric Behavioral Health Team

In Remembrance



Josh Paul

His passion and humor is greatly missed!

Team

- Mindy Weakley, MD, Psychiatrist, Milestones, Physician Lead for Team
- Julie Kathman, IU Health Women and Children Services, Clinical Lead for Team
- Amy Little, IU Health Women and Children Services
- Katherine Esarey, Integrated Care Management, IU Health Bloomington
- Kendall Basore, ACCESS
- Kathrine Wright, Riley Physicians Bloomington (Nurse Practitioner)
- Lori Terrell, Riley Physicians Bloomington (manager of offices)
- Ann Hunley, Riley Physicians Bloomington (care manager)
- Chris Sherwood, Riley Physicians Bloomington (manager of office)
- Jami Sargent, Milestones/Stonebelt
- Amber Pardue, Centerstone
- Abbi Powell, Centerstone
- Tony Hinz, Meadows
- Ed Hinds, Pharmacist IUH and VIM
- Kathy Church, Facilitator, HealthLINC
- Fiona Taggart, Quality Improvement Advisor, HealthLINC
- Becky Rose, MCCSC
- O'Connell Case, Catholic Charities and Integrated Care at Riley Pediatrics
- Jennifer Spencer, local independent psychologist
- Elizabeth Bullock, DCS

Initial Goals/Evaluation

- Improve our handoff process
 - Improved due to connections forged with the team
- Create an access database for all to use to find right services for right patients in timely manner
 - Database built but unable to optimize and maintain due to funding constraints
- Improve care provided during inpatient stay on Peds unit
 - Education to staff about appropriate interactions and safety plan
- Reduce ED usage for this population; define alternatives and educate for use.
 - Continue to see high ED usage. Potential solution identified

Partial Success: Tool for discharge from ED

Bring this card to child's appointment and please give to staff



Next Steps!



Behavioral Health Referral card

Primary care provider or pediatrician _____
 Previous of current counselor or therapist _____

Please call for the intake coordinator at one of these locations

- | | | | |
|---|--|---|--|
| <input type="checkbox"/> Landmark
350 S. Landmark Ave.
(812) 335-2424 | <input type="checkbox"/> Clarizz
651 S. Clarizz Blvd.
(812) 333-2304 | <input type="checkbox"/> Arlington
4935 W. Arlington Rd.
(812) 353-3800 | <input type="checkbox"/> Martinsville
1949 Hospital Dr.
(765) 342-0539 |
|---|--|---|--|

My child's school _____ grade _____

My child's appointment is: _____ / _____ @ _____ with _____
Date (Month/Day) Time facility/counselor/therapist name



If it is after hours please make an appointment within two days to a counselor or therapist in addition to a follow up appointment with your pediatrician.

Front of card

Back of card

Resources

IU Health Bloomington Access (812) 353-5010

24 Hour Services

- | | | |
|--|---|---|
| <input type="checkbox"/> Centerstone
(800) 344-8802 | <input type="checkbox"/> Bloomington Meadows Hospital
(812) 331-8000 | <input type="checkbox"/> Southern Hills
(812) 723-4301 |
|--|---|---|

Other Services

- | | | |
|---|---|--|
| <input type="checkbox"/> Milestones
(812) 333-6324 | <input type="checkbox"/> Catholic Charities
(812) 332-1262 | <input type="checkbox"/> Hamilton Center Inc.
1(800) 742-0787 |
| <input type="checkbox"/> Serenity Now
(812) 275-4053
2325 Q St. Bedford | <input type="checkbox"/> Stone City
(812) 279-4673
2125 16 th St Bedford | |

Continued Goals/Evaluation

- Ongoing engagement from community
 - Members have changed, but continued involvement of key players
- ACCESS involvement with inpatient care
 - Improved consistency
- Addition of Direct secure email
 - Improved communication between providers regarding shared patients
- Develop a safe room on Pediatric Unit
 - Deferred but consideration for new facility
- Utilization of walk in appointments at Centerstone
 - Restructured waiting area to be more family friendly

Peds Teen Domain 2016



Solving a Problem

- Transportation
 - Engagement of Judge Steven Galvin
 - Involvement of Sheriff and Chief of Police
 - Supported development of algorithm
 - Completed algorithm
 - For offices, included Judge Galvin's immediate access info
 - Distributed across inpatient and outpatient facilities

- Developed a referral form inside SIP office EMR
 - Consistency for Pediatricians and staff
 - Complete for receiving facility
 - Reduced redundancy for patient/family
- Next Steps?
- Direct referrals to Meadows and Centerstone instead of Emergency Department—Indy is looking at this.
- Address issues brought to committee by community/ED/hospital staff
- Working on more effective secure communication

On our Agenda

- WRAP education and workbooks
 - Tried for funding without success
 - Assists with activity during inpatient stay
 - Engages patient in activity to improve
- TxtAboutIt—rising # of suicide attempts and patients who left ED without seen
- Telehealth
 - Legal sticking points
 - Can this apply to DCS to facilitate rapid response?